

NEW EQUIPMENT WARRANTY (Sany Units)

Sany manufactured equipment is designed and engineered to perform as stated in its published literature. Only quality materials and workmanship are used in the manufacture of Sany products. With proper operation, maintenance, and periodic service, in accordance with Sany/Putzmeister recommendations, this equipment will provide excellent service.

Putzmeister warrants to the initial purchaser that new machines will be free of defects in workmanship and materials under normal use and service for the below stated months or hours (whichever occurs first) after delivery to the initial purchaser:

Sany Concrete Pumps: 12 months or 2,000 hours

This warranty is void if the machine is subjected to misuse, accident, and/or has not been maintained in accordance with the instructions and recommendations stated in the relevant Putzmeister manuals.

If the machine is sold by Putzmeister to a distributor rather than the initial end-user, this warranty shall be in effect for the specified period from the date the machine is received by the distributor, unless the distributor has received written approval from Putzmeister allowing the warranty period to begin on the date the equipment is placed in service by the initial end-user.

Exclusion from warranty of trucks and vendor supplied components: Putzmeister provides no warranty coverage on trucks, trade accessories, or vendor provided components - such being subject to the warranties of their respective manufacturers.

Purchased parts are warranted for 180 days after delivery.

Limitation of Warranty Obligation: Putzmeister's obligation under this warranty is limited to the repair or replacement (at its factory) of any defective parts returned by the purchaser. This warranty does not cover: (1) Replacement of parts due to normal wear (pipe, hose, elbows, concrete cylinders, valve mechanisms, etc.); (2) Damages resulting from misuse, abuse, neglect, lack of proper maintenance, accident, faulty repair, alterations, or shipping damage; (3) Transportation costs; (4) The costs of removal or remounting.

THIS EXPRESS WARRANTY IS IN LIEU OF ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHER WARRANTY. IN NO EVENT SHALL PUTZMEISTER BE LIABLE FOR GENERAL OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM DELAY IN DELIVERY, LOSS OF USE, PARTS FAILURE, OR OTHER CAUSE.

PUTZMEISTER AMERICA, INC.

Corporate Headquarters	1733 90th Street	Sturtevant, WI 53177	Telephone (262) 886-3200	Fax (262) 884-6338
Putzmeister Shotcrete Technology	1733 90th Street	Sturtevant, WI 53177	Telephone (800) 553-3414	Fax (262) 884-6338
Midwest Repair & Service Center	1733 90th Street	Sturtevant, WI 53177	Telephone (800) 890-0269	Fax (262) 884-6205
Pro-Tech Equipment Center	1733 90th Street	Sturtevant, WI 53177	Telephone (866) 884-8801	Fax (262) 884-6205
Putzmeister Pipe Technology	1733 90th Street	Sturtevant, WI 53177	Telephone (866) 734-0296	Fax (866) 644-1527
West Coast Customer Support Center	13000 Arctic Circle	Santa Fe Springs, CA 90670	Telephone (800) 581-3245	Fax (562) 229-1713
http://www.putzmeisteramerica.com				

Additional Warranty Provisos;

- 1) In-service documents are required to be emailed to the warranty administrator within 15 days of commissioning unit.
- 2) 100 hour and 500 hour service maintenance documents must be on file to process warranty claims respective to working hours.
- 3) Annual boom inspections must be completed with forms on file at the factory for any structural warranty consideration.
- 4) All warranty claims must be submitted through Webshop within 30 days of the service rendered
- 5) Any non-original BOEME part installed on the unit will render the warranty null and void.
- 6) All warranty claims submitted are subject to review by Putzmeister.
- 7) A unit within the warranty period does not automatically guarantee a repair/expense is warrantable.

End users should pay the dealer for parts and services provided. The dealer will reimburse the end user when the warranty claim has been approved.

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